

User Manual

Revision 1.000

English

EtherCAT Slave / IEC61850 Client - Converter

(Order Code: HD67E14-A1)

For Website information:

www.adfweb.com?Product=HD67E14

For Price information:

www.adfweb.com?Price=HD67E14-A1

Benefits and Main Features:

- ⊕ Very easy to configure
- ⊕ Triple Electrical isolation
- ⊕ Temperature range: -40°C/+85°C (-40°F/+185°F)



For other EtherCAT Slave products see also the following link:

Converter EtherCAT Slave to

- www.adfweb.com?Product=HD67E00
- www.adfweb.com?Product=HD67E01
- www.adfweb.com?Product=HD67E02
- www.adfweb.com?Product=HD67E03
- www.adfweb.com?Product=HD67E04
- www.adfweb.com?Product=HD67E05
- www.adfweb.com?Product=HD67E06
- www.adfweb.com?Product=HD67E07
- www.adfweb.com?Product=HD67E08
- www.adfweb.com?Product=HD67E09
- www.adfweb.com?Product=HD67E10
- www.adfweb.com?Product=HD67E11
- www.adfweb.com?Product=HD67E12
- www.adfweb.com?Product=HD67E15
- www.adfweb.com?Product=HD67E16
- www.adfweb.com?Product=HD67E17
- www.adfweb.com?Product=HD67E18
- www.adfweb.com?Product=HD67E19
- www.adfweb.com?Product=HD67E20
- www.adfweb.com?Product=HD67E21
- www.adfweb.com?Product=HD67E22
- www.adfweb.com?Product=HD67E23
- www.adfweb.com?Product=HD67E24
- www.adfweb.com?Product=HD67E25
- www.adfweb.com?Product=HD67E26
- www.adfweb.com?Product=HD67E27
- www.adfweb.com?Product=HD67E28
- www.adfweb.com?Product=HD67879

- (Serial)**
- (Modbus Master)**
- (Modbus Slave)**
- (Modbus TCP Master)**
- (Modbus TCP Slave)**
- (BACnet Master)**
- (BACnet Slave)**
- (CAN)**
- (CANopen)**
- (DeviceNet Master)**
- (DeviceNet Slave)**
- (DMX)**
- (Ethernet)**
- (IEC61850 Server)**
- (J1939)**
- (MQTT)**
- (NMEA0183)**
- (NMEA2000)**
- (OPC UA Client)**
- (OPC UA Server)**
- (PROFINET Master)**
- (PROFINET Slave)**
- (SNMP Manager)**
- (SNMP Agent)**
- (EtherNet/IP Master)**
- (EtherNet/IP Slave)**
- (S7comm Client)**
- (IO-Link Master)**



User Manual

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UPDATED DOCUMENTATION:

Dear customer, we thank you for your attention and we remind you that you need to check that the following document is:

- Updated
- Related to the product you own

To obtain the most recently updated document, note the “document code” that appears at the top right-hand corner of each page of this document.

With this “Document Code” go to web page www.adfweb.com/download/ and search for the corresponding code on the page. Click on the proper “Document Code” and download the updates.

REVISION LIST:

Revision	Date	Author	Chapter	Description
1.000	18/09/2020	Ff	All	First Release

WARNING:

ADFweb.com reserves the right to change information in this manual about our product without warning.

ADFweb.com is not responsible for any error this manual may contain.

TRADEMARKS:

All trademarks mentioned in this document belong to their respective owners.

SECURITY ALERT:**GENERAL INFORMATION**

To ensure safe operation, the device must be operated according to the instructions in the manual. When using the device, legal and safety regulation are required for each individual application. The same applies also when using accessories.

INTENDED USE

Machines and systems must be designed so the faulty conditions do not lead to a dangerous situation for the operator (i.e. independent limit switches, mechanical interlocks, etc.).

QUALIFIED PERSONNEL

The device can be used only by qualified personnel, strictly in accordance with the specifications. Qualified personnel are persons who are familiar with the installation, assembly, commissioning and operation of this equipment and who have appropriate qualifications for their job.

RESIDUAL RISKS

The device is state-of-the-art and is safe. The instruments can represent a potential hazard if they are inappropriately installed and operated by untrained personnel. These instructions refer to residual risks with the following symbol:



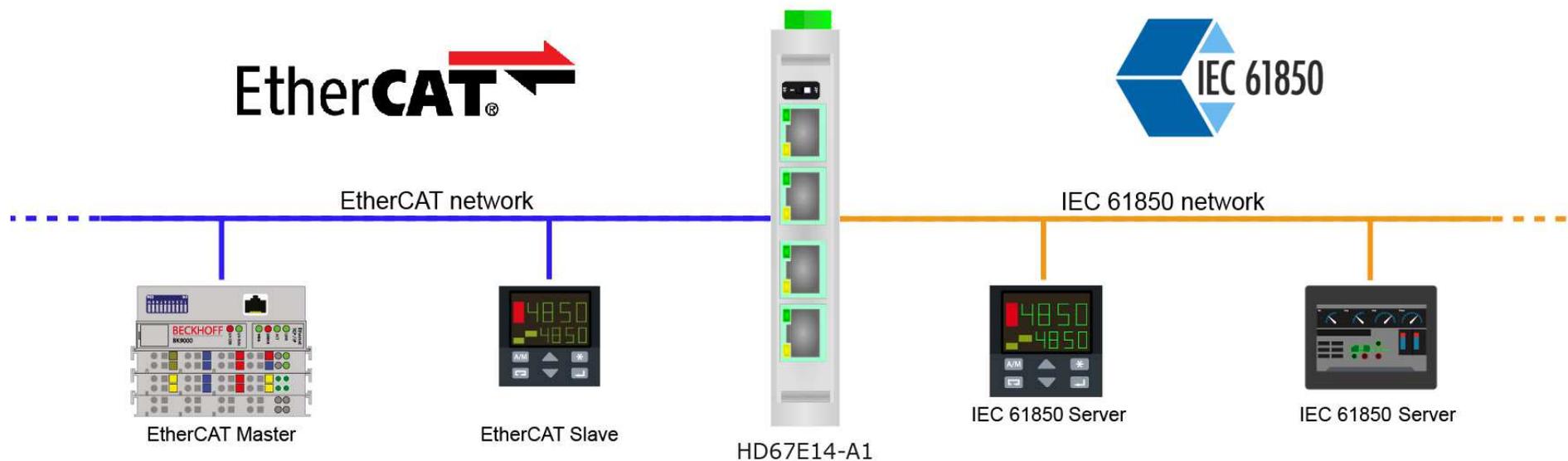
This symbol indicates that non-observance of the safety instructions is a danger for people that could lead to serious injury or death and / or the possibility of damage.

CE CONFORMITY

The declaration is made by our company. You can send an email to support@adfweb.com or give us a call if you need it.

EXAMPLE OF CONNECTION:

IEC61850 / EtherCAT - Converter
HD67E14-A1



ADFweb.com



+39 0438 309 131



+39 349 440 9592



support@adfweb.com

CONNECTION SCHEME:

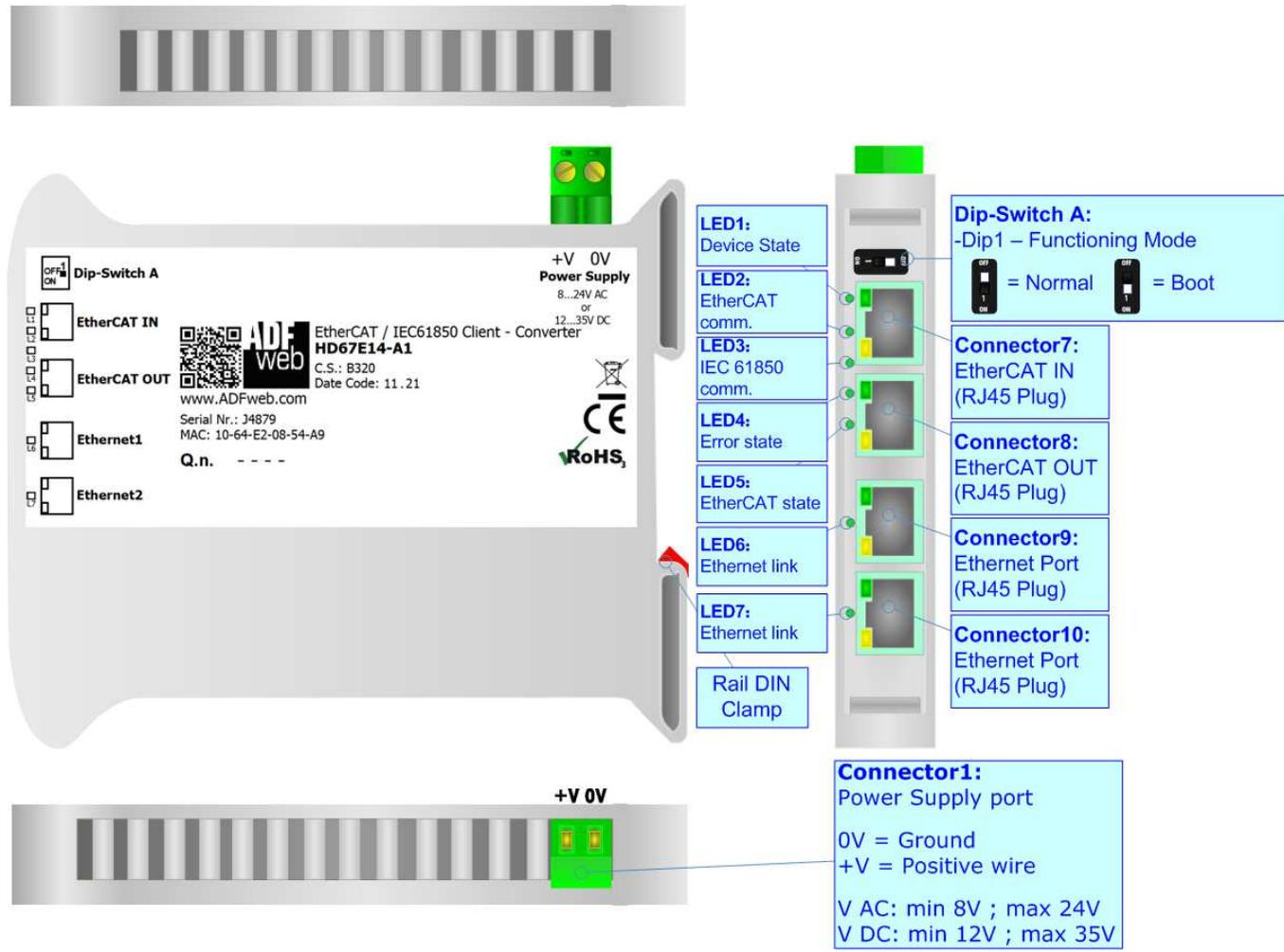


Figure 1: Connection scheme for HD67E14-A1

CHARACTERISTICS:

The HD67E14-A1 are EtherCAT / IEC61850 - Converters.

It allows for the following characteristics:

- Isolation between EtherCAT – IEC61850 – Power Supply;
- Two-directional information between EtherCAT bus and IEC61850 bus;
- Mountable on 35mm Rail DIN;
- Wide power supply input range: 8...24V AC or 12...35V DC;
- Wide temperature range: -40°C / 85°C [-40°F / +185°F].

CONFIGURATION:

You need Compositor SW67E14 software on your PC in order to perform the following:

- Define the parameters of EtherCAT line;
- Define the parameters of IEC61850 line;
- Define EtherCAT variables to read and write;
- Define IEC61850 servers to read and write;
- Export the ESI file for configuration of EtherCAT Master;
- Update the device.

POWER SUPPLY:

The devices can be powered at 8...24V AC and 12...35V DC. For more details see the two tables below.

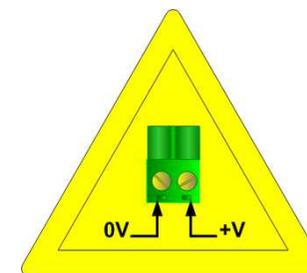
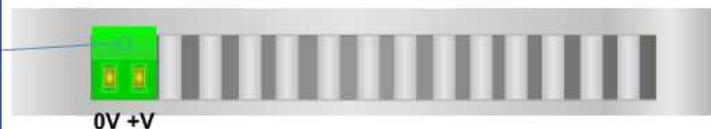
VAC 		VDC 	
Vmin	Vmax	Vmin	Vmax
8V	24V	12V	35V

Consumption at 24V DC:

Device	Consumption [W/VA]
HD67E14-A1	3.5

Caution: Do not reverse the polarity power

Connector1:
Power Supply port
0V = Ground
+V = Positive wire
V AC: min 8V ; max 24V
V DC: min 12V ; max 35V



HD67E14-A1

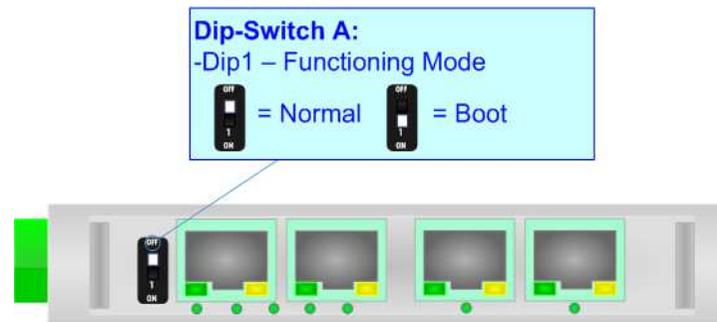
FUNCTION MODES:

The device has got two function modes depending on the position of the 'Dip1 of Dip-Switch A':

- The first, with 'Dip1 of Dip-Switch A' at "OFF" position, is used for the normal working of the device.
- The second, with 'Dip1 of Dip-Switch A' at "ON" position, is used for uploading the Project and/or Firmware.

For the operations to follow for the updating, see 'UPDATE DEVICE' section.

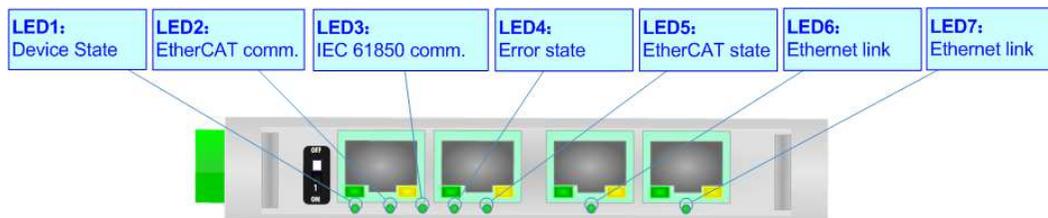
According to the functioning mode, the LEDs will have specific functions, see 'LEDS' section.



LEDS:

The device has got seven LEDs that are used to give information about the functioning status.
The various meanings of the LEDs are described in the table below.

LED	Normal Mode	Boot Mode
1: Device State (green)	Blinks slowly (~1Hz)	Blinks quickly: Boot state Blinks very slowly (~0.5Hz): update in progress
2: EtherCAT comm. (green)	It blinks when EtherCAT communication is running	Blinks quickly: Boot state Blinks very slowly (~0.5Hz): update in progress
3: IEC61850 comm. (green)	It blinks when IEC61850 communication is running	Blinks quickly: Boot state Blinks very slowly (~0.5Hz): update in progress
4: Error state (green)	ON: An error in the communication busses occurs OFF: No errors are present	Blinks quickly: Boot state Blinks very slowly (~0.5Hz): update in progress
5: EtherCAT state (green)	OFF: EtherCAT Master not connected Blinking: EtherCAT Master is connecting ON: EtherCAT Master is connected	Blinks quickly: Boot state Blinks very slowly (~0.5Hz): update in progress
6: Ethernet1 link (green)	ON: Ethernet cable connected OFF: Ethernet cable disconnected	ON: Ethernet cable connected OFF: Ethernet cable disconnected
7: Ethernet2 link (green)	ON: Ethernet cable connected OFF: Ethernet cable disconnected	ON: Ethernet cable connected OFF: Ethernet cable disconnected

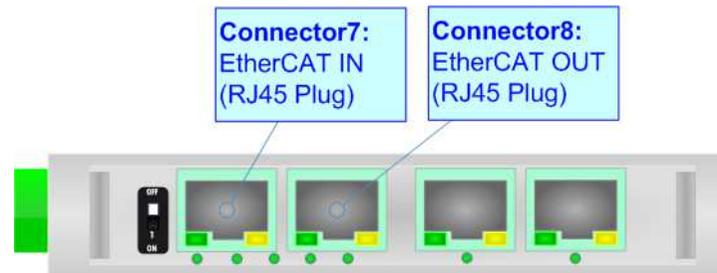


ETHERCAT

EtherCAT (Ethernet for Control Automation Technology) is an Ethernet-based fieldbus system, invented by Beckhoff Automation.

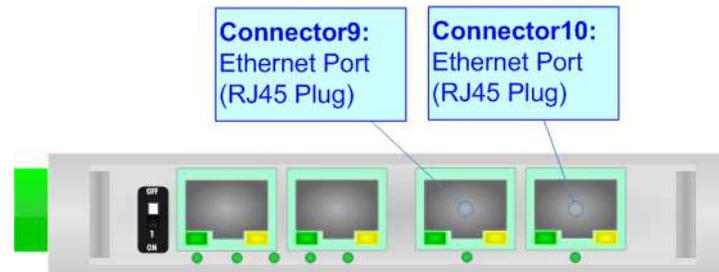
The protocol is standardized in IEC 61158 and is suitable for both hard and soft real-time computing requirements in automation technology. With EtherCAT, the standard Ethernet packet or frame (according to IEEE 802.3) is no longer received, interpreted, and copied as process data at every node. The EtherCAT slave devices read the data addressed to them while the telegram passes through the device, processing data "on the fly". In other words, real-time data and messages are prioritized over more general, less time-sensitive or heavy load data.

The converter has two EtherCAT ports, one is used as Input port (Connector7) and it will receive the incoming messages from the Master, the other is used as Output port (Connector8) and it will forward the messages to the others nodes of the network.



ETHERNET:

Ethernet connection and the updating of the converter must be made using Connector9 and/or Connector10 of the HD67E14-A1 with at least a Category 5E cable. The maximum length of the cable should not exceed 100m. The cable has to conform to the T568 norms relative to connections in cat.5 up to 100 Mbps. To connect the device to an Hub/Switch is recommended the use of a straight cable, to connect the device to a PC/PLC/other is recommended the use of a cross cable.



USE OF COMPOSITOR SW67E14:

To configure the Converter, use the available software that runs with Windows called SW67E14. It is downloadable on the site www.adfweb.com and its operation is described in this document. *(This manual is referenced to the last version of the software present on our web site).* The software works with MSWindows (XP, Vista, Seven, 8, 10; 32/64bit).

When launching the SW67E14, the window below appears (Fig. 2).



Note:

It is necessary to have installed .Net Framework 4.



Figure 2: Main window for SW67E14

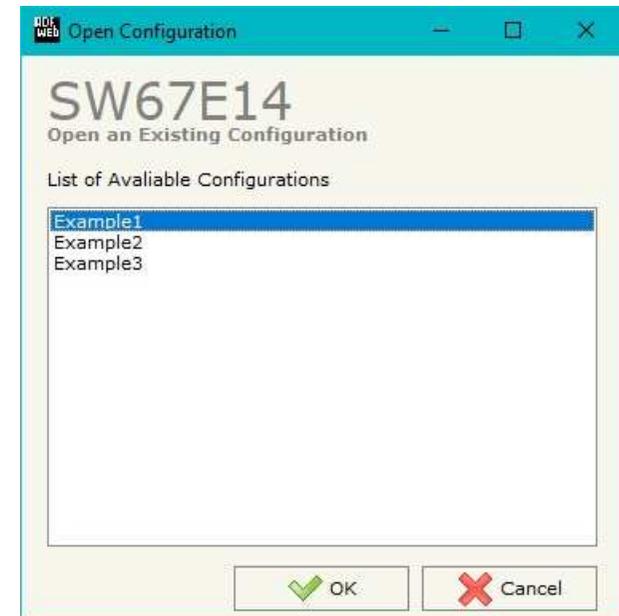
NEW CONFIGURATION / OPEN CONFIGURATION:

The “**New Configuration**” button creates the folder which contains the entire device’s configuration.



A device’s configuration can also be imported or exported:

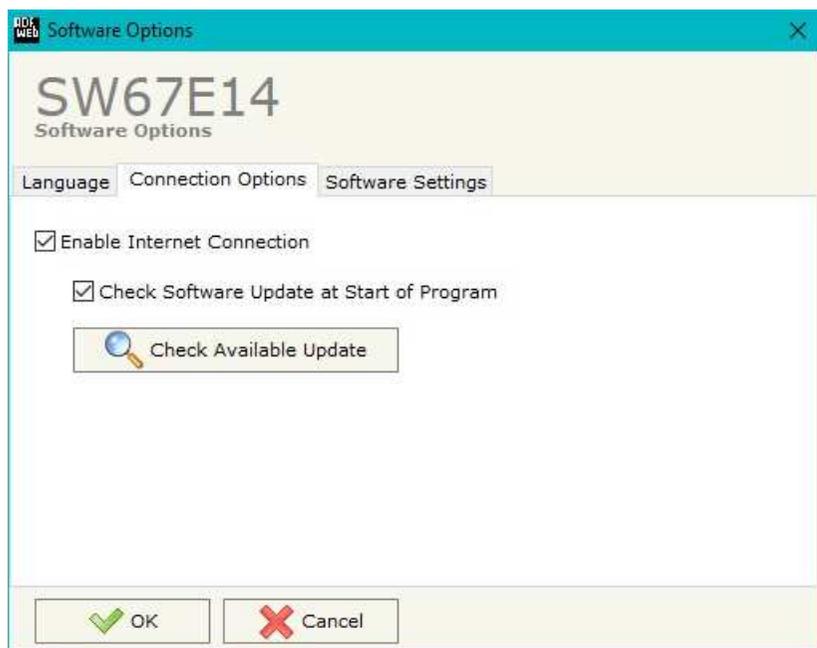
- To clone the configurations of a programmable “EtherCAT Slave / IEC61850 Client - Converter” in order to configure another device in the same manner, it is necessary to maintain the folder and all its contents;
- To clone a project in order to obtain a different version of the project, it is sufficient to duplicate the project folder with another name and open the new folder with the button “**Open Configuration**”.



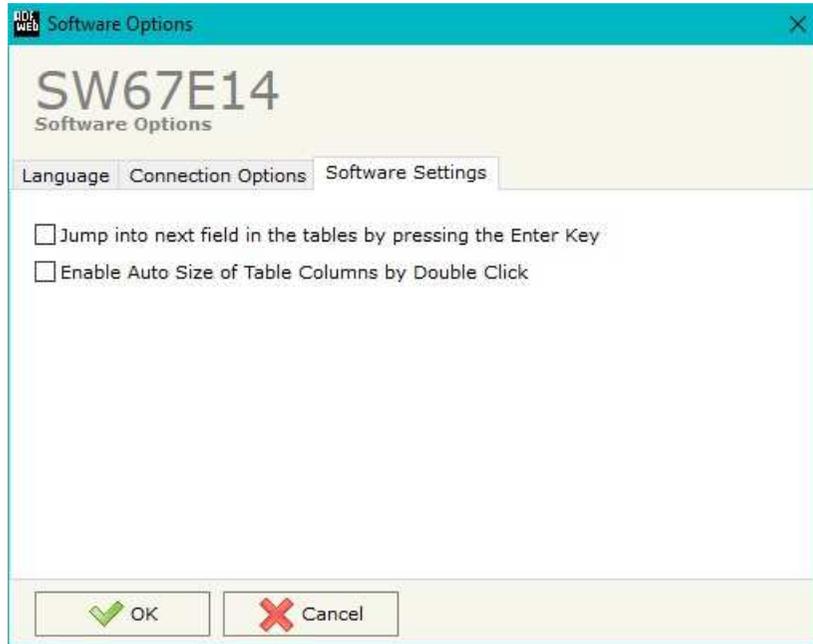
SOFTWARE OPTIONS:

By pressing the “**Settings**” () button there is the possibility to change the language of the software and check the updatings for the compositor.

In the section “Language” it is possible to change the language of the software.



In the section “Connection Options”, it is possible to check if there are some updatings of the software compositor in ADFweb.com website. Checking the option “**Check Software Update at Start of Program**”, the SW67E14 checks automatically if there are updatings when it is launched.



In the section "Software Settings", it is possible to enable/disable some keyboard's commands for an easier navigation inside the tables contained in the different sections of the software.

SET COMMUNICATION:

This section define the fundamental communication parameters of two buses, EtherCAT and Ethernet.

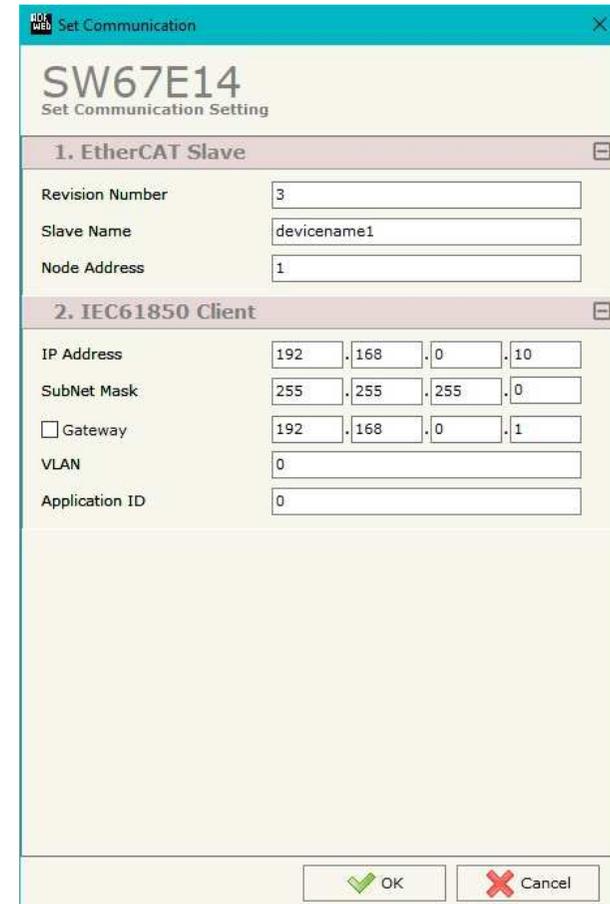
By Pressing the **"Set Communication"** button from the main window for SW67E14 (Fig. 2) the window "Set Communication" appears (Fig. 3).

The means of the fields for "EtherCAT Slave" are:

- In the field **"Revision Number"** the revision number of the converter is defined;
- In the field **"Slave Name"** the name of the converter is defined;
- In the field **"Node Address"** the ID of the converter is defined.

The means of the fields for "IEC61850 Client" are:

- In the fields **"IP Address"** the IP address for IEC61850 side of the converter is defined;
- In the fields **"SubNet Mask"** the SubNet Mask for IEC61850 side of the converter is defined;
- In the fields **"Gateway"** the default gateway of the net is defined. This feature can be enabled or disabled pressing the Check Box field. This feature is used for going out of the net;
- In the field **"VLAN"** the identifier for the VLAN is defined;
- In the field **"Application ID"** the Goose identification string is defined.



SW67E14 Set Communication Setting	
1. EtherCAT Slave	
Revision Number	3
Slave Name	devicename1
Node Address	1
2. IEC61850 Client	
IP Address	192 . 168 . 0 . 10
SubNet Mask	255 . 255 . 255 . 0
<input checked="" type="checkbox"/> Gateway	192 . 168 . 0 . 1
VLAN	0
Application ID	0
<input type="button" value="OK"/> <input type="button" value="Cancel"/>	

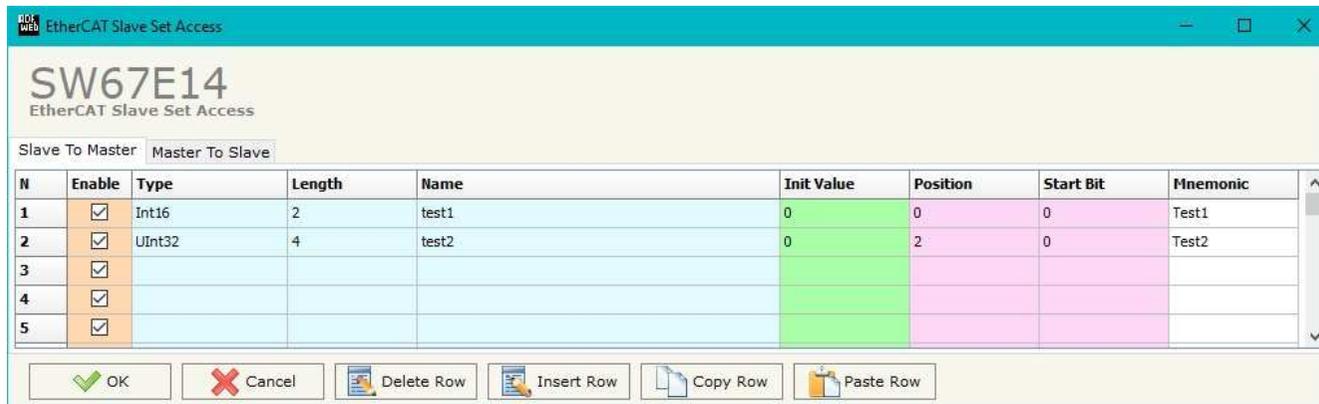
Figure 3: "Set Communication" window

ETHERCAT SET ACCESS:

By Pressing the **"EtherCAT Set Access"** button from the main window for SW67E14 (Fig. 2) the window "EtherCAT Slave Set Access" appears (Fig. 4).

This section is used to define the EtherCAT variables readable by the EtherCAT Master (Slave To Master) and the EtherCAT variables writable by the EtherCAT Master (Master To Slave).

SLAVE TO MASTER



N	Enable	Type	Length	Name	Init Value	Position	Start Bit	Mnemonic
1	<input checked="" type="checkbox"/>	Int16	2	test1	0	0	0	Test1
2	<input checked="" type="checkbox"/>	UInt32	4	test2	0	2	0	Test2
3	<input checked="" type="checkbox"/>							
4	<input checked="" type="checkbox"/>							
5	<input checked="" type="checkbox"/>							

Figure 4a: "EtherCAT Slave Set Access → Slave To Master" window

The means of the fields are:

- If the field **"Enable"** is checked, the EtherCAT variable is enabled;
- In the field **"Type"** the data format of the EtherCAT variable is defined;
- In the field **"Length"** the dimension of the EtherCAT variable is defined;
- In the field **"Name"** the name of the EtherCAT variable is defined;
- In the field **"Init Value"** the default value of the EtherCAT variable is defined;
- In the field **"Position"** the starting address of the EtherCAT array where the variable is mapped is defined;
- In the field **"Start Bit"** the starting bit of the selected Position where the variable is mapped is defined;
- In the field **"Mnemonic"** a description of the variable is defined.

MASTER TO SLAVE

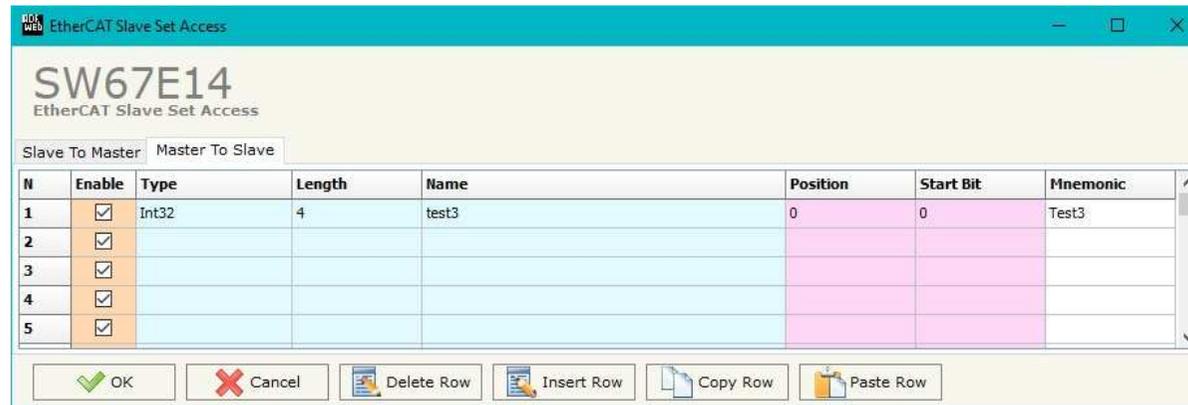


Figure 4b: "EtherCAT Slave Set Access → Master To Slave" window

The means of the fields are:

- If the field "**Enable**" is checked, the EtherCAT variable is enabled;
- In the field "**Type**" the data format of the EtherCAT variable is defined;
- In the field "**Length**" the dimension of the EtherCAT variable is defined;
- In the field "**Name**" the name of the EtherCAT variable is defined;
- In the field "**Position**" the starting address of the EtherCAT array where the variable is mapped is defined;
- In the field "**Start Bit**" the starting bit of the selected Position where the variable is mapped is defined;
- In the field "**Mnemonic**" a description of the variable is defined.

IEC61850 ACCESS:

By Pressing the “**IEC61850 Access**” button from the main window for SW67E14 (Fig. 2) the window “IEC61850 Client Set Access” appears (Fig. 4).

This section is used to define the list of IEC61850 variables from/to which take/map the data of EtherCAT.

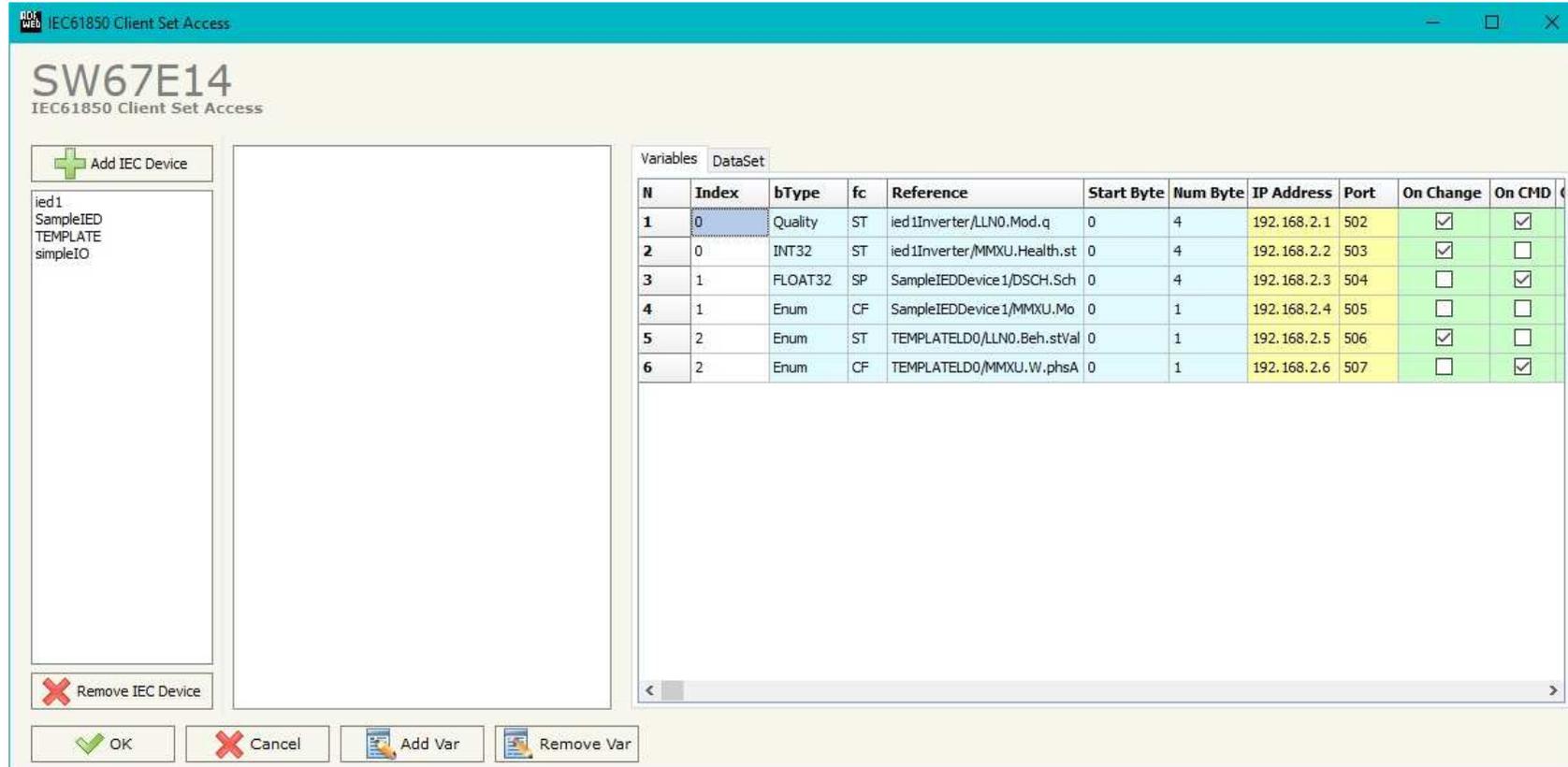


Figure 5: “IEC61850 Client Set Access” window

By clicking on **“ADD IEC Device”**, it is possible to add a new IEC61850 Server. A SCL file has to be selected (the allowed extensions are .scd, .ssd, .sed, .icd, .iid or .cid). The functional structure of the Server (Logical Devices, Logical Nodes, Data Objects and Data Attributes) will be visible (Fig. 6). The last leaves in the branches of the structure are the variables which can be added to the “Variables” section on the right (Fig. 7).

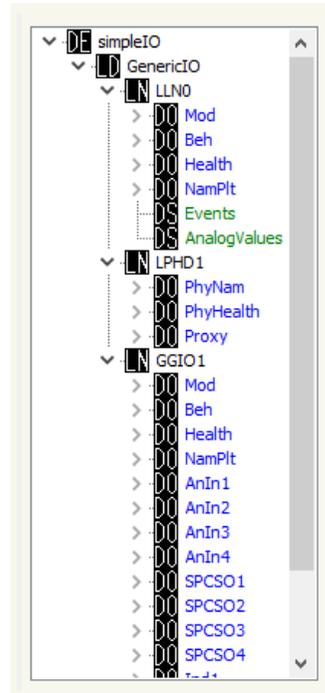


Figure 6: functional structure

Variables		DataSet														
N	Index	bType	fc	Reference	IP Address	Port	On Change	On CMD	On Timer	Time (ms)	Position	Start Bit	R/W	Conversion	Molt Fact	Mnemonic
1	0	FLOAT32	MX	simpleIOGenericIO/GGIO1.AnIn1.mag.f	192.168.2.37	102	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	1000	0	0	Read	None	0	
2	0	FLOAT32	MX	simpleIOGenericIO/GGIO1.AnIn2.mag.f	192.168.2.37	102	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	1000	4	0	Read	None	0	
3	0	FLOAT32	MX	simpleIOGenericIO/GGIO1.AnIn3.mag.f	192.168.2.37	102	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	1000	8	0	Read	ItoF/FtoI	100	
4	0	FLOAT32	MX	simpleIOGenericIO/GGIO1.AnIn4.mag.f	192.168.2.37	102	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	1000	12	0	Read	ItoF/FtoI	100	

Figure 7: "Variables" section

The meanings of the fields are:

- In the field "**Index**" the index of the server to which the IEC61850 variable belongs is defined;
- In the field "**bType**" the data format of the IEC61850 variable is defined;
- In the field "**fc**" the Functional Constraint of the IEC61850 variable is defined;
- In the field "**Reference**" the path of the IEC61850 variable is defined;
- In the field "**IP Address**" the IP Address of the server to which the IEC61850 variable belongs is defined;
- In the field "**Port**" the Port of the server to which the IEC61850 variable belongs is defined;
- If the field "**On Change**" is checked, the IEC61850 variable is sent when the data on EtherCAT changes the value (only in write);
- If the field "**On CMD**" is checked, the IEC61850 variable is sent when a EtherCAT request is received (only in write);

- If the field "**On Timer**" is checked, the IEC61850 variable is sent/read cyclically;
- In the field "**Time (ms)**" the delay in ms between two readings/writings of the variable is defined (if "On Timer" is checked);
- In the field "**Position**" the starting byte of the internal memory arrays where saving/getting the value is defined;
- In the field "**Start Bit**" the starting bit of the byte of the field "Position" is defined (only for BOOLEAN data);
- In the field "**R/W**" the access type of the IEC61850 variable is defined;
- In the field "**Conversion**" the type of conversion of the value is defined (only for FLOAT32/FLOAT64 data);
- In the field "**Molt Fact**" the multiplication factor for the conversion is defined (if "Conversion" is defined as "ItoF/FtoI");
- In the field "**Mnemonic**" a description of the variable is defined.

**Note:**

Not all variables can be written. It depends on their Functional Constraints (fc).

If they are available in the functional structure, it is also possible to add Datasets (DS) to "DataSet" section (Fig. 8).

Variables		DataSet						
N	Index	Reference	Goose Name	En. Goose	IP Address	Port	Time (ms)	Mnemonic
1	0	simpleIOGenericIO/LLN0.Events	gcbEvents	<input type="checkbox"/>	192.168.2.37	103	5000	

N	bType	Reference	Position	Start Bit	Conversion	Mult Fact	Mnemonic
1	BOOLEAN	simpleIOGenericIO/GGIO1.SPCSO1.stVal	10	0	None	0	
2	BOOLEAN	simpleIOGenericIO/GGIO1.SPCSO2.stVal	10	1	None	0	
3	BOOLEAN	simpleIOGenericIO/GGIO1.SPCSO3.stVal	10	2	None	0	
4	BOOLEAN	simpleIOGenericIO/GGIO1.SPCSO4.stVal	10	3	None	0	

Figure 8: "DataSet" section

In the upper part, there are all the inserted Datasets. The meanings of the fields are:

- In the field "**Index**" the index of the server to which the IEC61850 Dataset belongs is defined;
- In the field "**Reference**" the path of the IEC61850 Dataset is defined;
- In the field "**Goose Name**" the Goose Name of the IEC61850 Dataset is defined (if "En. Goose" is checked);
- If the field "**En. Goose**" is checked, the Dataset is received as a Goose message;
- In the field "**IP Address**" the IP Address of the server to which the Dataset belongs is defined (if "En. Goose" is unchecked);
- In the field "**Port**" the Port of the server to which the Dataset belongs is defined (if "En. Goose" is unchecked);
- In the field "**Time (ms)**" the delay in ms between two readings of the Dataset is defined (if "En. Goose" is unchecked);
- In the field "**Mnemonic**" a description of the Dataset is defined.

In the lower part, it is possible to see the variables which belong to the selected Dataset. The meanings of the fields are:

- In the field "**bType**" the data format of the IEC61850 variable is defined;
- In the field "**Reference**" the path of the IEC61850 variable is defined;
- In the field "**Position**" the starting byte of the internal memory arrays where saving/getting the value is defined;
- In the field "**Start Bit**" the starting bit of the byte of the field "Position" is defined (only for BOOLEAN data);
- In the field "**Conversion**" the type of conversion of the value is defined (only for FLOAT32/FLOAT64 data);
- In the field "**Molt Fact**" the multiplication factor for the conversion is defined (if "Conversion" is defined as "ItoF/FtoI");
- In the field "**Mnemonic**" a description of the variable is defined.



Note:

The variables of a IEC61850 Dataset can only be read.

ETHERCAT ESI FILE:

By pressing the "**EtherCAT ESI File**" button it is possible to save the ESI file for the EtherCAT side of the converter. The ESI file is used to configure the EtherCAT Master.

UPDATE DEVICE:

By pressing the **“Update Device”** button, it is possible to load the created Configuration into the device; and also the Firmware, if necessary. This by using the Ethernet port.

If you don't know the actual IP address of the device you have to use this procedure:

- Turn OFF the Device;
- Put Dip1 of 'Dip-Switch A' in ON position;
- Turn ON the device
- Connect the Ethernet cable;
- Insert the IP **“192.168.2.205”**;
- Select which operations you want to do;
- Press the **“Execute update firmware”** button to start the upload;
- When all the operations are “OK” turn OFF the Device;
- Put Dip1 of 'Dip-Switch A' in OFF position;
- Turn ON the device.

If you know the actual IP address of the device, you have to use this procedure:

- Turn ON the Device with the Ethernet cable inserted;
- Insert the actual IP of the Converter;
- Select which operations you want to do;
- Press the **“Execute update firmware”** button to start the upload;
- When all the operations are “OK” the device automatically goes at Normal Mode.

At this point the configuration/firmware on the device is correctly updated.

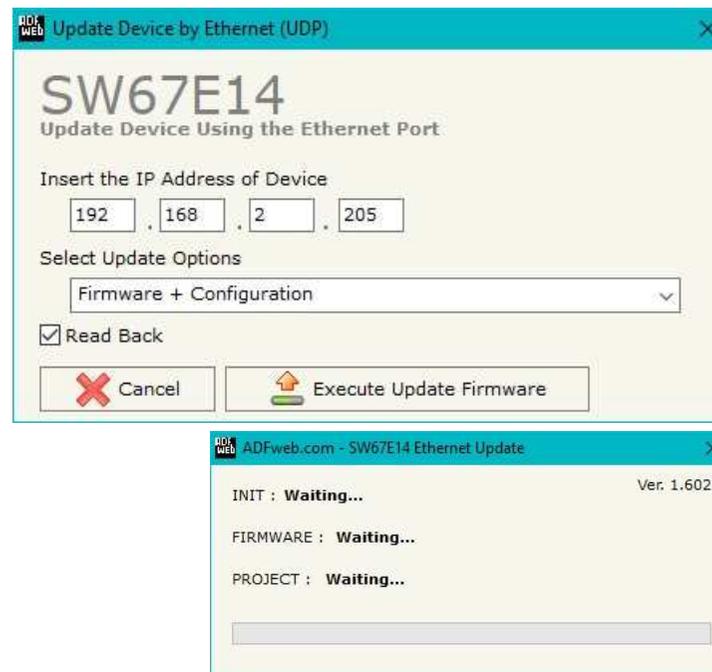


Figure 9: “Update device” windows



Note:

When you receive the device, for the first time, you also have to update the Firmware in the HD67E14 device.



Warning:

If Fig. 10 appears when you try to do the Update try these points before seeking assistance:

- Try to repeat the operations for the updating;
- Try with another PC;
- Try to restart the PC;
- Check the LAN settings;
- If you are using the program inside a Virtual Machine, try to use in the main Operating System;
- If you are using Windows Seven, Vista, 8 or 10 make sure that you have the administrator privileges;
- In case you have to program more than one device, using the "UDP Update", you have to cancel the ARP table every time you connect a new device on Ethernet. For do this you have to launch the "Command Prompt" and write the command "arp -d". Pay attention that with Windows Vista, Seven, 8, 10 you have to launch the "Command Prompt" with Administrator Rights;
- Pay attention at Firewall lock.



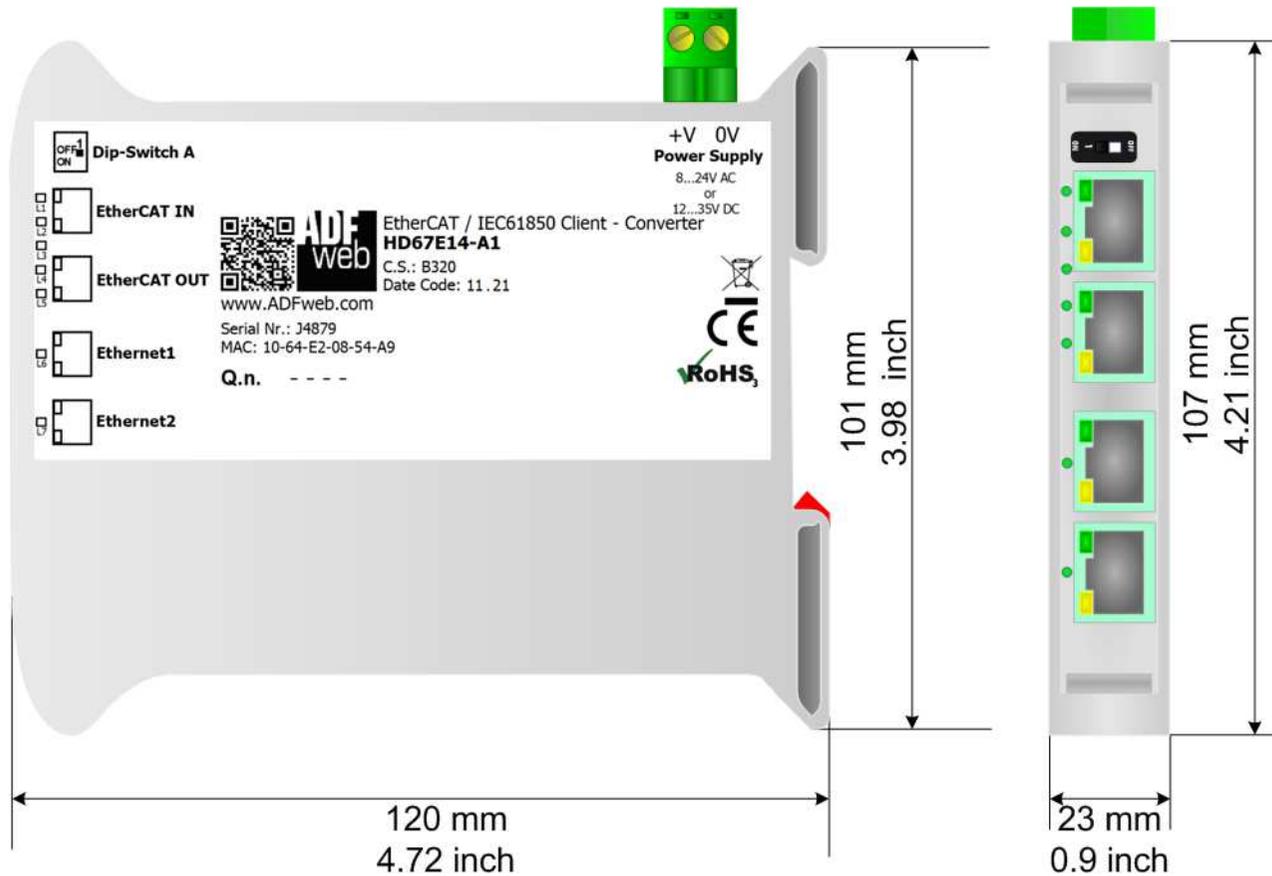
Figure 10: "Error" window



Warning:

In the case of HD67E14 you have to use the software "HD67E14": www.adfweb.com/download/filefold/SW67E14.zip.

MECHANICAL DIMENSIONS:

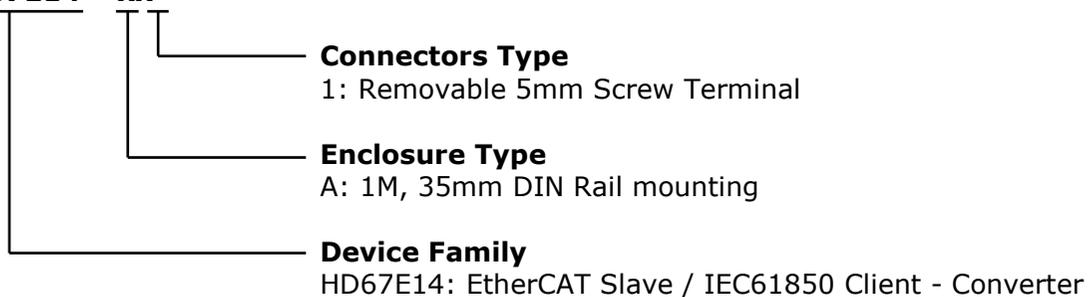


Housing: PVC
Weight: 200g (Approx)

Figure 11: Mechanical dimensions scheme for HD67E14-A1

ORDERING INFORMATIONS:

The ordering part number is formed by a valid combination of the following:

HD67E14 - xx

Order Code: **HD67E14-A1** - EtherCAT Slave / IEC61850 Client - Converter

ACCESSORIES:

Order Code: **AC34011** - 35mm Rail DIN - Power Supply 220/240V AC 50/60Hz - 12 V DC

Order Code: **AC34012** - 35mm Rail DIN - Power Supply 220/240V AC 50/60Hz - 24 V DC

DISCLAIMER:

All technical content within this document can be modified without notice. The content of the document is a under continual renewal. For losses due to fire, earthquake, third party access or other accidents, or intentional or accidental abuse, misuse, or use under abnormal conditions repairs are charged to the user. ADFweb.com S.r.l. will not be liable for accidental loss of use or inability to use this product, such as loss of business income. ADFweb.com S.r.l. shall not be liable for consequences of improper use.

OTHER REGULATIONS AND STANDARDS:**WEEE INFORMATION**

Disposal of old electrical and electronic equipment (as in the European Union and other European countries with separate collection systems).

— This symbol on the product or on its packaging indicates that this product may not be treated as household rubbish. Instead, it should be taken to an applicable collection point for the recycling of electrical and electronic equipment. If the product is disposed correctly, you will help prevent potential negative environmental factors and impact of human health, which could otherwise be caused by inappropriate disposal. The recycling of materials will help to conserve natural resources. For more information about recycling this product, please contact your local city office, your household waste disposal service or the shop where you purchased the product.

RESTRICTION OF HAZARDOUS SUBSTANCES DIRECTIVE

The device respects the 2002/95/EC Directive on the restriction of the use of certain hazardous substances in electrical and electronic equipment (commonly referred to as Restriction of Hazardous Substances Directive or RoHS).

CE MARKING

The product conforms with the essential requirements of the applicable EC directives.

WARRANTIES AND TECHNICAL SUPPORT:

For fast and easy technical support for your ADFweb.com SRL products, consult our internet support at www.adfweb.com.
Otherwise contact us at the address support@adfweb.com

RETURN POLICY:

If while using your product you have any problem and you wish to exchange or repair it, please do the following:

- Obtain a Product Return Number (PRN) from our internet support at www.adfweb.com. Together with the request, you need to provide detailed information about the problem.
- Send the product to the address provided with the PRN, having prepaid the shipping costs (shipment costs billed to us will not be accepted).

If the product is within the warranty of twelve months, it will be repaired or exchanged and returned within three weeks. If the product is no longer under warranty, you will receive a repair estimate.



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